

June 26, 2015

PUBLIC REFERENCE COPY

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VIA ELECTRONIC FILING

Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W., Room TW-A306 Washington, D.C. 20554

Re: ETC Annual Reports and Certifications, WC Docket No. 14-58

Dear Secretary Dortch:

On behalf of Carolina West Wireless, Inc. (SAC 239004) ("Carolina West"), please find attached a redacted public version of Carolina West's FCC Form 481 Carrier Annual Report, filed pursuant to Sections 54.313 and 54.422 of the Commission's Rules ("Form 481 Report"), for Program Year 2016. The Form 481 Report has been submitted to the Universal Service Administrative Company through its E-File System, and was successfully certified on June 25, 2015. The attached Form 481 Report has been marked "**REDACTED – FOR PUBLIC INSPECTION**."

Carolina West is also submitting to the Commission, under separate cover, a confidential version of the Form 481 Report. The confidential version is marked "CONFIDENTIAL – NOT FOR PUBLIC INSPECTION."

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Marlene H. Dortch Secretary Federal Communications Commission June 26, 2015 Page 2

Please contact the undersigned if any questions arise concerning the above-referenced enclosures or if you require any additional information.

Sincerely,

Davd A. LaFuria Steven M. Chernoff John Cimko

Attorneys for:

Carolina West Wireless, Inc.

Attachment

FCC Foi	rm 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 30 July 2013	60-0986/OMB Control No. 3060-0819
<010>	Study Area Code	239004		
<015>	Study Area Name	CAROLINA WEST WIRELE	SS, INC.	
<020>	Program Year	2016		
<030>	Contact Name: Person USAC should contact with questions about this data	Thad Southers		
<035>	Contact Telephone Number: Number of the person identified in data line <030>	3369735000 ext		
<039>	Contact Email Address: Email of the person identified in data line <030>	thads@carolinawest.c	топ	
ANNUA	AL REPORTING FOR ALL CARRIERS			54.313 54.422 Completion Required Required (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	⟨Crieck Box when Completey
<200>	Outage Reporting (voice)		(complete attached worksheet)	1
<210>	< check box if no	outages to report		✓ (111111)
<300>	Unfulfilled Service Requests (voice)			
<310>	Detail on Attempts (voice)		(attach descriptive	document)
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)		(attach descriptiv	re document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed 0.0			✓ ✓
<420> <430>	Mobile 0.0 Number of Complaints per 1,000 customers (broadb	pand)		277777
<440>	Fixed			
<450> <500>	Mobile Service Quality Standards & Consumer Protection Re 239004NC510.pdf	ules Compliance	(check to indicate certification)	✓ ✓
<510>	a		(attached descriptive document)	√ √
<600>	Functionality in Emergency Situations		(check to indicate certification)	/
	239004NC610.pdf		(attached descriptive document)	
<610>				
<700>	Company Price Offerings (voice)		(complete attached worksheet)	
<710>	Company Price Offerings (broadband)		(complete attached worksheet)	
<800> <900>	Operating Companies and Affiliates Tribal Land Offerings (Y/N)?	(if ye	(complete attached worksheet) es, complete attached worksheet)	V
	Voice Services Rate Comparability Certification		ot Applicable	
<1010>			(attach descriptive document)	
<1100>	Certify whether terrestrial backhaul options exist (Y	res or No)	(if not, check to indicate certification)	
<1110> <1200>	Terms and Condition for Lifeline Customers		(complete attached worksheet) (complete attached worksheet)	
	Price Cap Carriers, Proceed to Price Cap Additional I	Documentation Worksh	neet	
<2000> <2005>	Including Rate-of-Return Carriers affiliated with Pri	ice Cap Local Exchange	Carriers (check to indicate certification) (complete attached worksheet)	
	Rate of Return Carriers, Proceed to ROR Additional	Documentation Works		
<3000> <3005>			(check to indicate certification) (complete attached worksheet)	

Page 2

(100) Se	(100) Service Quality Improvement Reporting	FCC Form 481
Data Co	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code 239004	
<015>	Study Area Name	CAROLINA WEST WIRELESS, INC.
<020>	Program Year	
<030>	Contact Name - Person USAC should contact regarding this data	ihers
<032>	Contact Telephone Number - Number of person identified in data line <030> 3369735000 ext	00 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030> thads@car	thads@carolinawest.com
<110>		(yes / no)
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? ((yes / no)
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.	239004NC112,pdf
	Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document
<pre><113> <114> <115> <115> <116> <116> <117> <118></pre>	Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How much (USF) was used to improve service quality and how support was used to improve service quality How much (USF) was used to improve service coverage and how support was used to improve service coverage How much (USF) was used to improve service capacity and how support was used to improve service capacity Provide an explanation of network improvement targets not met	Yes Yes Coverage Yes capacity Yes Not Applicable
	in the prior calendar year.	

Page 3

	<015> Study Area !	333333333333333333333333333333333333333				239004						
Contact Name - Person Contact Rame Cont	ı	Vame				CAROLINA WE						
Contact Name - Person USAC should contact regarding this data Contact Telephone Number of person identified in data line 4030 13187315010 ext.		3r				2016						
Contact Final Address - Final Address of person identified in data line 439b		ne - Person USA	C should contac	t regarding this	data	Thad Southe	rs					
Contact Ennal Address of person identified in data line c039>	<035> Contact Tele	phone Number	- Number of pe	rson identified i	n data line <03		exts					
NORS Color	<039> Contact Ema	ail Address - Ema	ail Address of pe	erson identified	in data line <0.		.inawest.com					
Customers Start Outage Start Outage End Outage Start Outage Start Outage Start Outage Start Outage Start Outage Start Outage End Outage End Outage End Outage End Outage Affected Outage Affected Outage Affected Start Alpha Resolution (Nes / No) all that apply) (Yes / No) Resolution Resolution Clark Chart Affected Outage Affected Outag		b1>	 b2>	<63>	<bd><bd><</bd></bd>	<c1></c1>	<c2></c2>	>p>	<e></e>	\$	(B)	Ş
	NORS Reference Number		Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected		911 Facilities Affected (Yes / No)	Service Outage Description (Check		Service Outage Recolution	Preventative
							COSTOLING	(1637 NO)	dii tiidt appiy)	(Tes / NO)	Resolution	Procedures
		2										

<010>								July 2013	
	Study Area Code	qe			239004				
<015>	Study Area Name	ame			CAROLINA W	CAROLINA WEST WIRELESS, INC.,			
<020>	Program Year				2016				
<030>		Contact Name - Person USAC should contact regarding this data	contact regard	ling this data	Thad Southers	irs			
<035>		Contact Telephone Number - Number of person identified in data line <030>	er of person ide	entified in data line		ext			
<039>		Contact Email Address - Email Address of person identified in data line <030>	ss of person ide	entified in data line	П	thads@carolinawest.com			
<701>		Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge	ective Date service Charge	1/1	1/1/2015				
<703>	<a1></a1>	<32>	<a3></a3>	 	 	Ф3>	 /p4>	4 95>	9
					Residential Local			Mandatory Extended Area)
	State	Exchange (ILEC)	SACICETC	Rate Type	Service Rate	See attached worksheet	State Universal Service Fee	Service Charge	Total per line Rates and Fee

4			4000					
Study Area Name			NA WEST	WIRELESS, INC.				
Program Year			2016					
Contact Name - Persor	Contact Name - Person USAC should contact regarding this data	his data	Thad Southers					
<035> Contact Telephone Nu	Contact Telephone Number - Number of person identified in data line <030>	ed in data line <030>	3369735000 ext.	*				
Contact Email Address	Contact Email Address - Email Address of person identified in data line <030>	ed in data line <030>	thads@carolinawest.com	awest.com				
deb	<92>	<tab></tab> <a>Ф1>	4925	9	<db></db>	<d2>></d2>	<d3></d3>	<d4>></d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached { <i>select</i> }

(800) Operating Companies		
Data Collection Form		FCC Form 481
		July 2013
<010> Study Area Code 239004		
Study Area Name	CAROLINA WEST WIDELESS INC	
<020> Program Year 2016		
<030> Contact Name - Person USAC should contact regarding this data Thad Southers	thers	
<035> Contact Telephone Number - Number of person identified in data line <030> 3369735000 ext.	00 ext.	
	thads@carolinawest.com	
<810> Reporting Carrier Carolina West Wireless, Inc.		
1 1		
<812> Operating Company NA		
<813>	<a>2>	<93>
4	242	Doing Business As Company or Broad Designation
	340	Doing business As Company of Brand Designation
	See attached workshapt	
	A POLICE AND LOS AND L	
24		
	-	

Page 7

(900) Tri Data Col	(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	239004
<015>	Study Area Name	CAROLINA WEST WIRELESS, INC.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Thad Southers
<035>	Contact Telephone Number - Number of person identified in data line <030>	(O> 3369735000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	30> thads@carolinawest_com
<910>	Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	
		Name of Attached Document
If your	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920,	
demon	demonstrates coordination with the Tribal government pursuant to	Select Vac or No or
§ 54.31	§ 54.313(a)(9) includes:	Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1100) Data Co	(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	Annorc
<015>		CAROLINA MEST WIRELESS. INC.
<020>		2016
<030>	 Contact Name - Person USAC should contact regarding this data 	Thad Southers
<032>	Ш	3369735000 ext.
<039>	 Contact Email Address - Email Address of person identified in data line <030> 	thads@carolinawest.com
<1120>	. Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).	kbps

(1200)	(1200) Terms and Condition for Lifeline Customers	ECC Earm 1881
Lifeline		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Co	Data Collection Form	July 2013
<010>	Study Area Code	239004
<015>	Study Area Name	CAROLINA WEST WIRELESS, INC.
<020>	Program Year	
<030>	Contact Name - Person USAC should contact regarding this data	Thad Southers
<035>		
<039>	Contact Email Address - Email Address of person identified in data line <030>	Ne <030> thads@carolinawest.com
<1210;	<1210> Terms & Conditions of Voice Telephony Lifeline Plans	
		Name of Attached Document
<1220>	· Link to Public Website	HTTP https://www.carolinawest.com/lifeline-phone-service/
į		
"Please or the v § 54.42 annually	"Please check these boxes below to confirm that the attached document(s), on line 1.210, or the website listed, on line 1.220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	10,
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	· Additional charges for toll calls, and rates for each such plan.	

Pata Collection Form	Data Collection Form Including Rate-of-Return Carriers offiliated with Price Cap Local Exchange Carriers <a< th=""><th>Action Form Contact Name - Person Contact Name - Person USAC should contact regarding this data Person Regarding this data Person Regarding this data Person Regarding to the Person Regarding this data Person Regarding this dat</th></a<>	Action Form Contact Name - Person Contact Name - Person USAC should contact regarding this data Person Regarding this data Person Regarding this data Person Regarding to the Person Regarding this data Person Regarding this dat
 Collo> Study Area Code Collo> Study Area Name Collo> Program Year Collo> Contact Name - Person US/Collo Contact Email Address - Email Email	offiliated with Price Cap Local Exchange Carriers Can JSAC should contact regarding this data Ener - Number of person identified in data line <030> The remail Address of person identified in data line <030> The remail Address of person identified in data line <030> The remail Address of person identified in data line <030> The remail Address of person identified in data line <030> The remail Address of person identified in data line <030> The remail Address of person identified in data line <030> The remail Address of person identified in data line <030> The remail Address of person identified in data line <030> The remail Address of person identified in data line <030> The remail Address of person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail Address of Person identified in data line <030> The remail address of Person identified in data line <030> The rema	July 2013 SPOUGE STRUCTING WIRELESSS, TRC. SOLS STRUCTING WIRELESSS, TRC. STRUCTING SOUTHEES Commented to a struct America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and in the documents attached below is accurate. Sold Structure of Attached Document(s) Listing Required Information Name of Attached Document(s) Listing Required Information
 \$100 > Study Area Code \$1015 > Study Area Name <0205 > Program Year <0300 Contact Telephone Numbe <0305 Contact Telephone Numbe <0307 Contact Telephone Numbe <0308 Contact Telephone Numbe <0309 Contact Telephone Numbe <0309 Contact Telephone Superior Superior	SAC Should contact regarding this data ber - Number of person identified in data line <0.30> That and Address of person identified in data line <0.30> That are considered in data line in data lin	ANOUTHAN WEST WINELESS, INC. ANOUTHAN WEST WINELESS, INC. ANOUTHAN WEST WINELESS, INC. AND SOUTHEED STATES OF THE SOUTHEED Copient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and the documents attached below is accurate. Name of Attached Document(s) Listing Required Information Name of Attached Document(s) Listing Required Information
 <015> Study Area Name <020> Program Year <030> Contact Telephone Numbe <035> Contact Telephone Numbe <035> Contact Telephone Numbe <035> Contact Email Address - Em Connect America Phase II support as Incremental Connect Ame <2010> <!--</td--><td>SAC should contact regarding this data ber - Number of person identified in data line <030> Email Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030 Final Address of person identified in data line <030 Final Address of person ident</td><td>ANOULING WEST WIRELESS. INC. 7805 7805 7805 7805 7805 7805 7805 7806</td>	SAC should contact regarding this data ber - Number of person identified in data line <030> Email Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030> Final Address of person identified in data line <030 Final Address of person identified in data line <030 Final Address of person ident	ANOULING WEST WIRELESS. INC. 7805 7805 7805 7805 7805 7805 7805 7806
 	SAC should contact regarding this data ber - Number of person identified in data line <030> The land Address of person identified in data line <030> Final Address of person identified in data line <030> The land (1965, No, Not Applicable) to note compliance as a rec as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information (47 CFR § 54.313(b)(1))) R § 54.313(b)(1)ii) Address Set	ANDULING WEST WIRELESS. INC. 1016 1016 1016 1016 1016 1016 1016 1016 1017
 	JSAC should contact regarding this data ber - Number of person identified in data line <030> Email Address of person identified in data line <030> Email Address of person identified in data line <030> The information as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information enerica Phase I reporting in (47 CFR § 54.313(b)(1))) R § 54.313(b)(1))) wing Frozen Support Certification (47 CFR § 54.312(a))	Contact Name - Person USAC should contact regarding this data 2016 C035 Contact Relephone Number - Number of person identified in data line <030> 135913500 usc. C039 Contact Email Address - Email Address of person identified in data line <030> 135913500 usc. C039 Contact Email Address of person identified in data line <030> 135913500 usc. C030 Contact Email Address of person identified in data line <030> 135913500 usc. C030 Contact Email Address of person identified in data line <030> 135913500 usc. C030 Contact Email Address of person identified in data line <030> 135913500 usc. C030 Contact Email Address of person identified in data line <030> 135913500 usc. C030 Contact Email Address of person identified in data line <030> 13591350 usc. C030 Contact Email Address of person identified in data line <030> 13591350 usc. C030 Contact Email Address of person identified in data line <030> 13591350 usc. C030 Contact Email Address of person identified in data line <030> 13591350 usc. C030 Contact Email Address of person identified in data line contact merical search in the contact merical person identified in data line contact merical person identified in data line contact merical search in the contact merical person identified in data line contact merical person identified in data line contact merical search in the contact merical person identified in data line contact merical person identified in data line contact merical search in the contact merical person identified in data line contact merica
 	ber - Number of person identified in data line <030> 333 Email Address of person identified in data line <030> 333 elow (Yes, No, Not Applicable) to note compliance as a recise set forth in 47 CFR § 54.313(b),(c),(d),(e). The information (47 CFR § 54.313(b)(1))) in (47 CFR § 54.313(b)(1))) in § 54.313(b)(1))) wing Frozen Support Certification (47 CFR § 54.312(a))	Intel Southers Library 35000 uxt., Library 35000
Select the appropriate responses beloconnect America Phase II support as Incremental Connect America Phase II support as Incremental Connect America Phase II support as Incremental Connect America Phase II support as 2011a> 3rd Year Certification {2011a> 3rd Year Certification {47 CFR <2011b> 2013 Frozen Support Cal <2011b> 2013 Frozen Support Cal <2014> 2015 Frozen Support Cal <2014> 2015 Frozen Support Cal <2014> 2015 Frozen Support Cal <2015> 2016 and future Frozen \$Price Cap Carrier Connect <2016> Certification Support Us Cannect America Phase II <2018> 3rd year Broadband Serv <2018> 5th year Broadband Serv <2019> Interim Progress Certificadoresses of community perceding calendar yea	Email Address of person identified in data line <030> Email Address of person identified in data line <030> Enter the line of	Chausweate.com ecipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and in the documents attached below is accurate.
Select the appropriate responses belt Connect America Phase II support as Incremental Connect America 2010> 2nd Year Certification {	relow (Yes, No, Not Applicable) to note compliance as a recise set forth in 47 CFR § 54.313(b),(c),(d),(e). The information nerica Phase I reporting in {47 CFR § 54.313(b)(1)i} in {47 CFR § 54.313(b)(1)ii} in {55.313(b)(1)ii} in {65.313(b)(1)ii}	ecipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and in the documents attached below is accurate.
Incremental Connect Ame <2010> 2nd Year Certification { <2011a> 3rd Year Certification { <2011b> Attachment {47 CFR} <2011b> Attachment {47 CFR} <2012> 2013 Frozen Support Cal { <2014> 2015 Frozen Support Cal { <2014> 2015 Frozen Support Cal { <2015> 2015 Frozen Support Cal { <2015> 2015 Frozen Support Cal { <2015> 2016 and future Frozen \$ Price Cap Carrier Connect America Phase II { <2016> Certification Support Us Connect America Phase II { <2017> 3rd year Broadband Ser { <2018> 5th year Broadband Ser { <2019> Interim Progress Certific; { <2020> Please check the box to pursuant to § 54.313 {	nerica Phase I reporting n {47 CFR § 54.313(b)(1)i} n {47 CFR § 54.313(b)(1)ii} R § 54.313(b)(1)ii} R § 54.313(b)(1)ii} ving Frozen Support Certification {47 CFR § 54.312(a)}	Name of Attached Document(s) Listing Required Information
	n (47 CR § 54.333(b)(1)) 1. (47 CR § 54.313(b)(1))) 1. § 54.313(b)(1))) 1. § 54.313(b)(1))) 1. § 54.313(b)(1))	Name of Attached Document(s) Listing Required Information
	R § 54.313(b)(1)ii} Wing Frozen Support Certification {47 CFR § 54.312(a)}	Name of Attached Document(s) Listing Required Information
	ving Frozen Support Certification (47 CFR § 54.312(a))	Name of Attached Document(s) Listing Required Information
	ving Frozen Support Certification (47 CFR § 54.312(a))	
2 0	Calculation (42 CED & EA 343/5/(41)	
	2013 Frozen Support Calculation (47 CFR § 54.313(c)(1)} 2014 Frozen Support Calculation (47 CFR § 54.313(c)(2)}	
	2015 Frozen Support Calculation [47 CFR § 54.313(c)(3))	
	2016 and future Frozen Support Calculation {47 CFR 9 54:313(c)(4)}	
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Head to Ruild Broadband	
	e II Reporting {47 CFR § 54.313(e)} ervice Certification	
	ervice Certification	
_	fication	
	Please check the box to confirm that the attached document(s), on line 2021,contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	2021,contains the required information II provide the number, names, and scess to broadband service in the
7021	Interim Decrease Community Anchor Indiintions	
	כסווווומווון אונכוסן וויאנימניסוים	
		Name of Attached Document(s) Listing Required Information

(3000) Ra Data Coll	(3000) Rake Of Return Carrier Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
\$100 \$115	Study Area Code Study Area Name	239004 ANDOR STREET DAY THE
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data Contact Telephone Number of person identified in data line <030>	Thad Southers 3359735000 ext.
CHECK	Contact, cinair Address - cinair Address on person identified in data life < 0300> The boxes below to note compliance on its five year service quality plan (pursua CFR § 54.313(f)(2). I further certify that it	CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.
(3010)	Progress Report on 5 Year Plan $Milestone Certification \{47 GFR \S 54.313(f)(1)(i)\}$	
(3011)	Name of Attached Document Listing Required In Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information. 3012 contains the required information pursuant to resses of community another institutions to which began
(3012)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	
(3013)	is your company a Privately Heid ROR Carrier (47 CFR § 54.313(f)(2)) if yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No) (Yes/No)
Please	Please check these boxes to confirm that the attached document(s), on line 301 (2018). Institute the sound fine 301 (2018), the second for the sound for the	Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compilance requires:
(3016)	Telecommunications Borrowers) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	ash Flows
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	
(3018)	If the response is no on line 3014, is your company audited?	Name of Attached Document Listing Required Information (Yes/No)
(3019)	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains Éither a copy of their audited financial statement, or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications	format comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	Cash Flows
(3021)	Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit if the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313 (P/2), contains:	oublic accountant that performed the company's financial audit
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a	
(3023)	Tormat comparable to Nos operating vepori for l'elecommunications. Borrowers, Underlying information subjected to a review by an independent certified	
(3024)	public accountant public accountant Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	Lash Flows
(3026)	Attach the worksheet listing required information	
		Name of Attached Document Listing Required Information

(3000) E	(3000) Rate Of Return Carrier Additional Documentation (Continued)	Estrument
Data Col	Data Collection Form	CMRI Control No., Taleu-1986/OMIs Control No., 308h-0529 July 2013
<010>	<010> Study Area Code	239004
<015>	<015> Study Area Name	CAROLINA WEST WIRELESS, INC.
<020>	<020> Program Year	
<030>	<030> Contact Name - Person USAC should contact regarding this data	Thad Southers
<035>	<035> Contact Telephone Number - Number of person identified in data line <030>	3369735000 ext.
<039>	<039> Contact Email Address - Email Address of person identified in data line <030>	thadssearolinawest, com
Æ	Financial Data Summary	
ت	(3027) Revenue	
ت	(3028) Operating Expenses	
•		
_	(3029) Net Income	
ت	(3030) Telephone Plant In Service(TPIS)	
ت	(3031) Total Assets	
ت	(3032) Total Debt	
ت	(3033) Total Equity	
ت	(3034) Dividends	

Name of Attached Document Listing Required Information

July 2013
WEST WIRELESS, INC.
hers
0 ext:
olinawest.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to	the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients
	ponsibilities include ensuring the accuracy of the annual reporting requirements for universal service support ion reported on this form and in any attachments is accurate.
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filling Due Date for this form:
Persons willfully making false statements on this form ca	n be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C., §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	tion - Agent / Carrier lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	239004	
<015>	Study Area Name	CAROLINA WEST WIRELESS,	INC,
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Thad Southers	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3369735000 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	thads@carolinawest.com	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Beha	If of Re	porting Carrier
I certify that (Name of Agent) <u>Lukas, Nace, Gutierrez & Sachs, LLP</u> is authorized to submit the information repor also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requ agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.		
Name of Authorized Agent: Lukas, Nace, Gutierrez & Sachs, LLP		
Name of Reporting Carrier: CAROLINA WEST WIRELESS, INC.		
Signature of Authorized Officer: CERTIFIED ONLINE	Date:	06/25/2015
Printed name of Authorized Officer: Thad Southers		
Title or position of Authorized Officer: CFO		
Telephone number of Authorized Officer: 3369735000 ext.1010		
Study Area Code of Reporting Carrier: 239004 Filing Due Date for this form: 07/01/2015		
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 5 under Title 18 of the United States Code, 18 U.S.C. § 1001.	03(b), or	fine or imprisonment

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Report	s for CAF or LI Recipients on Behalf of Reporting Carrier
, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for the data reported herein based on data provided by the reporting carrier; and, to the best of my	
Name of Reporting Carrier: CAROLINA WEST WIRELESS, INC.	
lame of Authorized Agent or Employee of Agent: Lukas, Nace, Gutierrez & Sachs,	LLP
ignature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: 06/25/2015
rinted name of Authorized Agent or Employee of Agent: John Cimko	
itle or position of Authorized Agent or Employee of Agent Attorney	
elephone number of Authorized Agent or Employee of Agent: 7035848686 ext.	
tudy Area Code of Reporting Carrier: 239004 Filing Due Date fo	or this form: 07/01/2015

Attachments

Carolina West Wireless, Inc. SAC 239004 FCC Form 481 (Program Year 2016) Line 112 – Service Quality Improvement Reporting

THIS EXHIBIT IS WITHHELD FROM THE PUBLIC COPY
AS THE FILER HAS REQUESTED CONFIDENTIAL TREATMENT

Carolina West Wireless, Inc.
SAC 239004
FCC Form 481 (Program Year 2016)
Line 510 – Service Quality Standards and
Consumer Protection Rules

Carolina West Wireless, Inc. SAC 239004

Form 481 (Program Year 2016)

Line 510 - Service Quality Standards and Consumer Protection Rules Compliance

Carolina West Wireless, Inc. ("Carolina West"), follows service quality and consumer protection practices, in connection with its provision of voice services and broadband services, that ensure that Carolina West:

- (1) Discloses rates and terms of its voice services and broadband services to customers.
- (2) Makes available maps showing where voice services and broadband services are generally available.
- (3) Provides contract terms to customers and confirms changes in voice service or broadband service.
- (4) Allows a trial period for new voice service and broadband service.
- (5) In advertising of prices for voice services or broadband services, provides specific disclosures of material charges and conditions related to the advertised prices and services.
- (6) Separately identifies carrier charges from taxes on billing statements.
- (7) Provides customers the right to terminate voice service or broadband services for changes to contract terms.
- (8) Provides ready access to customer service.
- (9) Promptly responds to consumer inquiries and complaints received from government agencies.
- (10) Abides by policies for protection of consumer privacy.
- (11) Provides consumers with free notifications for voice, data, and messaging usage.

(12) Abides by standards regarding the ability of customers, former customers, and individual owners of eligible devices to unlock phones and tablets that are locked by or at the direction of Carolina West.

These service quality and consumer protection practice categories are the same as those included in the CTIA-The Wireless Association® ("CTIA") Consumer Code for Wireless Service ("CTIA Code" or "Code") as currently in effect.¹

¹ Carolina West is a member of CTIA, and its service quality and consumer protection practices are in compliance with the voluntary guidelines established in the CTIA Code, to the extent the guidelines are applicable to Carolina West's services and operations. Carolina West notes that, although paragraph (11) of the Code covers international roaming services, as well as voice, data, and messaging usage, Carolina West does not provide international roaming services. The CTIA Code can be viewed on the CTIA website at http://www.ctia.org/policy-initiatives/voluntary-guidelines/consumer-code-for-wireless-service (accessed May 20, 2015). The Code adopts "principles, disclosures and practices for wireless service, including voice, messaging and data services for postpaid or prepaid consumers." *Id*.

Carolina West Wireless, Inc.
SAC 239004
FCC Form 481 (Program Year 2016)
Line 610 – Network Functionality in Emergency Situations

THIS EXHIBIT IS WITHHELD FROM THE PUBLIC COPY
AS THE FILER HAS REQUESTED CONFIDENTIAL TREATMENT

Carolina West Wireless, Inc.
SAC 239004
FCC Form 481 (Program Year 2016)
Line 700 – Price Offerings Including Voice Rate Data

Study Area Code						lut.	July 2013	July 2013
	a Code			239004				
Study An	Study Area Name			CAROLINA W	CAROLINA WEST WIRELESS, INC.			
Program Year	Year			2016				
ontact	Contact Name - Person USAC should contact regarding this data	ld contact regard	ing this data	Thad Southers	ers			
ontact	Contact Telephone Number - Number of person identified in data line <030>	ber of person ide	ntified in data line		ext			
ontact l	Contact Email Address - Email Address of person identified in data line <030>	ress of person ide	ntified in data line		thadsscarolinawest,com			
esident ngle Sta	Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge	fective Date Service Charge	1/	1/1/2015				
<31>	<32>	<a3></a3>	 	 	 	 	<92>	0)
State	-	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
NC	239004		FR		0.0	0*0	0.0	
NC	239004		FR		0.0	0.0	0.0	
NC	239004		FR	59,99	0.0	0.0	0.0	59,99

Carolina West Wireless, Inc.
SAC 239004
FCC Form 481 (Program Year 2016)
Line 813 – Operating Companies

THIS EXHIBIT IS WITHHELD FROM THE PUBLIC COPY
AS THE FILER HAS REQUESTED CONFIDENTIAL TREATMENT